

A Safer Community Monitor



The purpose of this monitor is to track the progress of the Broxbourne Community Safety Partnership in improving community safety in the local area



Six schools in the Borough are working with the Community Safety Partnership to tackle the problem of parking outside schools.

From the start of the new school year in September, Goffs Oak, Fairfields, Flamstead End, Sheredes, John Warner and Broxbourne Schools will be targeted with increased parking enforcement as well as a communications campaign aimed at changing parents' habits. The schools will also work with Hertfordshire County Council's Safe and Sustainable Journeys Team to look at setting up walking buses, park and strides and encouraging more cycling to school.

The aim is to stop parents parking dangerously and illegally but also to encourage more children to walk or cycle to school, and encourage more healthy and more environmentally friendly lifestyles.

Community payback

Offenders sentenced to carry out community payback have been working on various projects to improve the environment around the Borough.

In Goffs Oak, weeds and litter around Cuffley Hill and The Drive were cleared during June. The payback team also carried out a litter pick and cut back encroaching trees and hedges in Watery Lane, Turnford, and at Kings Road, Waltham Cross, to enable new fencing to be installed.

Residents can nominate areas for small environmental projects by contacting the community safety team on 01992 785573 or email community.safety@broxbourne.gov.uk.





Artist's impression

Lighting up Hoddesdon

Street lighting in Hoddesdon town centre is to be improved during the coming months by Broxbourne Borough Council and Hertfordshire County Council.

The improvements will include:

- Upgrading existing street lights to low energy brighter 'white' lighting
- Improving the level of lighting in the pedestrian walkway between Sainsbury's and the High Street
- Increasing lighting levels at the southern end of the High Street by replacing existing lighting units and installing 12 new lamp posts on the highway from Fawkon Walk to Charlton Way
- Installation of new low-energy LED up-lighters at key landmarks

The improvements will enhance the town centre's attractiveness after dark, to encourage more visitors in the evenings. The total cost of the scheme is in excess of £100,000 should be completed by October 2011.

Shedding light on community news



Broxbourne Council has installed four new community notice boards next to Hoddesdon and Cheshunt Police Stations, at Fawkon Walk in Hoddesdon Town Centre and outside the one stop shop in Waltham Cross Town Centre. The new boards are the first in the Borough to have solar-powered lighting units.

Neighbourhood safety schemes

More projects nominated by local people have been completed to improve community safety and the local environment.

Andrews Lane, Cheshunt

Residents living near Andrews Lane asked the Council to instal extra lighting along the lane to the Rosedale Sports Club. The lane is a busy route, used by children and adults during different times of the day and is overhung by trees leading to low levels of natural light. Three new lighting columns were installed in June.

Kings Road, Waltham Cross

Fencing along Monarchs Way (A121) that had fallen into disrepair was reported by residents of Kings Road. A new acoustic fencing was installed to help reduce traffic noise from the busy road.

Residents can nominate projects by contacting the community safety team on 01992 785573 or email community.safety@broxbourne.gov.uk. For more information about the schemes and to see previous projects, visit www.broxbourne.gov.uk/communitysafety.

Key changes this quarter

In the first quarter of 2011/12, levels of anti-social behaviour and criminal damage continued to fall. Reports of anti-social behaviour fell from 1,364 to 1,354 incidents (down 0.7%) compared to last year.

Criminal damage incidents were down from 302 to 246 (down 18.5%) for the same period. Court orders secured against persistent offenders were up (five compared with two in the same period last year), including two exclusions orders barring individuals from a number of local public houses.

With regard to envirocrime, fly-tipping, abandoned vehicles and reports of noise nuisance all fell.

Enforcement increased significantly with 632 fixed penalty notices for littering in the quarter (compared with 83 for the same period last year).

To find out more about community safety and getting involved in local decision making, visit www.broxbourne.gov.uk/communitysafety

Dealing with anti-social behaviour

	Measures of anti-social behaviour	2008/09 Actual	2009/10 Actual	2010/11 Actual	Apr-Jun 2011
1	Number of anti-social behaviour incidents reported to the Police	7,380	5,905	5,099	1,354
2	% of anti-social behaviour incidents in Waltham Cross town centre	3.1% [226]	3.6% [211]	4.2% (214)	3.5% (47)
3	% of anti-social behaviour incidents in Cheshunt town centre	5.3% [389]	4.8% [282]	3.6% (183)	3.3% (44)
4	% of anti-social behaviour incidents in Hoddesdon town centre	3.2% [238]	3.4% [201]	3.2% (165)	2.1% (28)
5	Number of incidents of criminal damage	1,478	1,212	1,049	246
6	% of incidents of criminal damage in Waltham Cross town centre	1.6% [24]	1.9% [23]	2.2% (23)	2.0% (5)
7	% of incidents of criminal damage in Cheshunt town centre	3.7% [55]	2.9% [35]	1.9% (20)	1.2% (3)
8	% of incidents of criminal damage in Hoddesdon town centre	2.6% [38]	2.1% [25]	2.3% (24)	2.0% (5)
9	Anti-social Behaviour Orders/Anti-Social Behaviour Injunctions/Harassment Orders/Exclusion Orders issued.	12	12	8	5
10	Number of Acceptable Behaviour Contracts (ABCs) signed	38	58	33	3
11	Number of Restorative justice cases	57	74	37	TBA
12	Number of offender hours spent on Community Payback schemes in Borough	N/A	N/A	12,768	2,982
13	Number of Possession Notices served for anti-social behaviour	18	27	24 ¹	5
14	Number of Possession Orders gained for anti-social behaviour	0	3	1 ¹	0
15	Number of evictions for anti social behaviour	2	0	1 ¹	0
16	Number of stop and accounts issued by PCSOs	1906	709	701	406
17	Number of nuisance advice letters issued by the Police	328	145	14	N/A
18	Number of alcohol seizures by Police	160	105	89	31
19	Number of penalty notices issued by Police	49	391	255	43
20	Number of ASB incidents dealt with by Parks Patrol	N/A	930	938	240
21	Number of warnings issued by Parks Patrol	N/A	687	411	112
22	Number of alcohol seizures by Parks Patrol	N/A	196	256	92
23	Number of fixed penalty notices issued by Parks Patrol	N/A	0	0	0
24	Number of complaints about licensed premises received by the Council	23	21	4	2
25	Number of licensed premises inspected	323	553	419	91
26	Number of licensed premises subjected to test purchasing	5	11	5	0
27	Number of incidents of anti-social behaviour recorded by Broxbourne Council	756	670	648	166
28	Number of abandoned cars inspected by Broxbourne Council	564	497	373	94
29	Number of vehicles deliberately set on fire	37	31	15	5
30	Number of incidents of flytipping reported to Broxbourne Council	3,142	2,667	842	178
31	Number of reports of noise nuisance investigated by Broxbourne Council	612	485	606	140
32	Number of fixed penalty tickets issued for by Broxbourne Council litter	123	303	1,197	632
33	Number of fixed penalty tickets issued by Broxbourne Council for dog fouling	2	4	6	3

¹ This includes data provided by Broxbourne Housing Association, Metropolitan Housing Trust, Paradigm and Sanctuary Housing Association.



Call 101 – if it's not an emergency

A new national non-emergency police number, 101, was launched in July to make calls to the Police easier. During the first year the 101 number will run alongside the existing non-emergency number for the local police, 0845 33 00 222. After this, the old number will be decommissioned.

The 101 number will cost 15p for the duration of the call, whether made from a landline or mobile phone. It will still be possible to contact Hertfordshire Constabulary's non-emergency service number (01707 354000) which is a free number on some mobile phone packages. For deaf, hard of hearing or speech impaired people, the text-phone service 18001 101 is still available. The non-emergency number is a 24/7 service which should be used for all police matters of a non-urgent nature.

- Ring 101 – if you want to give police information about a crime in the area ●
- Ring 101 – if you want to contact a local police officer ●
- Ring 101 – if your property has been stolen or damaged and it is not a crime in progress ●
- Ring 101 – if you suspect drug use and dealing in your area ●

**Ring 999 in an emergency –
when a crime is in progress, or there is an immediate threat to life or property**

For more information on the new 101 non-emergency service visit www.police.uk/101

Have your say on improving your local area

Broxbourne Council holds a range of open public meetings to hear the views of local residents on a range of issues. The **Community Safety Consultation Forum** will be held on **Thursday 29 September 2011**, whilst the **Borough Consultative Panel** will be held on **Monday 1 November 2011**. All meetings are held at the Borough Offices and commence at 7pm. Members of the public are welcome to attend.

Local Neighbourhood Forums

There are also six neighbourhood forums meeting twice a year. They aim to encourage public engagement in improving the quality of life and seek solutions to community issue in the neighbourhoods. The groups consist of members of the public and representatives of the Council and the police. The dates for the next meeting of each forum are as follows:-

Hoddesdon North and Rye Park Neighbourhood Forum

Wednesday 7 September 2011 – 7pm, Cranbourne School, Bridleway North, Hoddesdon.

Cheshunt Neighbourhood Forum

Wednesday 14 September 2011 – 7pm, Wolsey Hall, Cheshunt.

Wormley/Turnford Neighbourhood Forum

Thursday 6 October 2011 – 7pm, Hertford Regional College, The Springs, Turnford.

Waltham Cross and Theobalds Neighbourhood Forum

Wednesday 2 November 2011- 7pm, Holy Trinity School, Longlands Close, Crossbrook Street

Hoddesdon Town and Broxbourne Neighbourhood Forum

Monday 14 November 2011 – 7pm, Dinant Room, Broxbourne Civic Hall

Goffs Oak and West Cheshunt Neighbourhood Forum

Thursday 24 November 2011 – 7pm, Council Chamber, Borough Offices, Churchgate, Cheshunt

How to report crime

Please report **CRIME** (e.g. theft, assault) to the Police on 101
ANTI-SOCIAL BEHAVIOUR (e.g. vandalism, noise, fly-tipping, abandoned vehicles)
to the Council Helpline on 01992 785577

Broxbourne Borough Council

Chief Executive Officer, Broxbourne Borough Council, Bishops' College, Churchgate, Cheshunt, Herts, EN8 9XQ
Tel: 01992 785555 Fax: 01992 626917 Helpline: 01992 785577
email: community.safety@broxbourne.gov.uk web: www.broxbourne.gov.uk