

# A Safer Community Monitor



HERTFORDSHIRE  
CONSTABULARY

The purpose of this monitor is to track the progress of the Broxbourne Community Safety Partnership in improving community safety in the local area



## Survey reveals residents feel safer

**R**esidents in the Borough believe that levels of crime and anti-social behaviour (ASB) have reduced significantly, according to a survey carried out in February 2011. The Safer and Stronger Communities Survey was commissioned by Hertfordshire Constabulary, with support from Broxbourne CSP, and carried out via telephone interviews with over 600 local residents.

One of the major concerns highlighted in the 2008 national Place Survey was 'teenagers hanging around on the streets', when 60% of residents considered a problem. In the latest survey, this figure had dropped to 30%. Residents also felt that the behaviour of teenagers had improved. 22% felt it had got better and 10% a lot better.

Most residents felt that crime had reduced in the Borough since the previous year, with just 11% believing it had increased, compared with 20% in the 2008 survey.

Satisfaction with the performance of local police had also increased. 60% of residents felt they were doing a good job (up from 52% previously).

Satisfaction about police presence on the streets rose to 48% from 38%.

The survey also found that:

- 22% considered vandalism, graffiti and criminal damage a problem (down from 39% in 2008)
- 21% considered burglary a problem (down from 35% in 2009/10)
- 15% felt people being drunk/rowdy were a problem (39% in 2008)

There was also evidence of a growing sense of community in the Borough, with 75 per cent admitting a strong sense of belonging and wanting more involvement in local decision making.

Borough of Broxbourne			
Place	Safer & Stronger Communities		
2008	2009/10 %	2010/11 1 <sup>st</sup> Qtr	2011 (Jan/Feb)
27.7%	17.3%	11.6%	5.7%

Visit [www.broxbourne.gov.uk/communitysafety](http://www.broxbourne.gov.uk/communitysafety) to find out more about community safety and getting involved in local decision making.

## Cheshunt police desk closed – but Hoddesdon open

The front counter at Cheshunt Police Station closed on 1 April. The station will remain a working base for officers patrolling the town, and residents will still be able to contact police officers via an external telephone outside the building.

The front counter at nearby Hoddesdon Police Station remains open seven days a week and is one of four locations in the county open Monday to Thursday – 7am to 11pm, Friday and Saturday – 7am to midnight and Sunday 10am to 8pm.



The closure of the front counter at the police station is part of a wider review taken to address a funding gap of more than £36 million over the next four years. Residents can also access police services via the non-emergency number 0845 33 00 222 or via [www.herts.police.uk](http://www.herts.police.uk).



## Residents ask for action on school parking

**Dangerous parking by parents around schools was the subject of complaints by residents at the Broxbourne Community Safety Consultation Forum in January 2011.**

Local neighbourhood forums have highlighted the problems related to parents parking inappropriately and even dangerously during school drop off and pick up times. Residents raised concerns that parents were often stopping suddenly to drop off children or parking on pavements, driveways and on yellow lines. Traffic problems related to the school run have been linked to road accidents involving children and persistent parking on yellow and zig zag lines also reduce child safety by reducing visibility.

The Council is embarking on a campaign to improve parking problems, working with local schools, Hertfordshire County Council and Hertfordshire Constabulary.

## Levels of anti-social behaviour continue to fall

**For the fourth consecutive year there have been significant reductions in reports of anti-social behaviour.**

Reports of anti-social behaviour to the Police fell by 806 incidents (down 13.6%). Criminal damage has fallen for a third consecutive year. Incidents of criminal damage reported to the Police reduced by 163 incidents (down 13.4%). Despite the reduced level of anti-social behaviour, enforcement was sustained. Eight anti-social behaviour orders/

injunctions and 33 acceptable behaviour contracts were secured during the year and the Police issued over 250 penalty notices for a range of minor offences. The number of abandoned vehicles fell by 124 incidents (down 24.9%), whilst fly tipping fell 1825 incidents (down 68.4%).

Reports of noise nuisance rose by 121 incidents (up 24.9%). Environmental policing enforcement increased; 1200 fixed penalty notices were issued, compared with about 300 in 2009/10.

For further information about any of the news items in this monitor, please contact the **Council's Community Safety Team** on **01992 785573** or email [community.safety@broxbourne.gov.uk](mailto:community.safety@broxbourne.gov.uk)

# Dealing with anti-social behaviour

	Measures of anti-social behaviour	08/09 Actual	09/10 Actual	Apr-Jun 2010	July-Sept 2010	Oct - Dec 2010	Jan - Mar 2011	10/11 Actual
1	Number of anti-social behaviour incidents reported to the Police	7380	5905	1364	1535	1201	999	5099
2	% of anti-social behaviour incidents in Waltham Cross town centre	3.1% [226]	3.6% [211]	3.9% [53]	3.8% [59]	3.8% (45)	5.7% (57)	4.2% (214)
3	% of anti-social behaviour incidents in Cheshunt town centre	5.3% [389]	4.8% [282]	3.2% [44]	3.3% [50]	4.3% (52)	3.7% (37)	3.6% (183)
4	% of anti-social behaviour incidents in Hoddesdon town centre	3.2% [238]	3.4% [201]	1.9% [26]	3.1% [48]	4.7% (57)	3.4% (34)	3.2% (165)
5	Number of incidents of criminal damage	1478	1212	302	225	303	219	1049
6	% of incidents of criminal damage in Waltham Cross town centre	1.6% [24]	1.9% [23]	2.0% [6]	2.2% [5]	2.3% (7)	2.3% (5)	2.2% (23)
7	% of incidents of criminal damage in Cheshunt town centre	3.7% [55]	2.9% [35]	2.6% [8]	2.2% [5]	1.0% (3)	1.8% (4)	1.9% (20)
8	% of incidents of criminal damage in Hoddesdon town centre	2.6% [38]	2.1% [25]	1.7% [5]	3.6% [8]	3.0% (9)	0.9% (2)	2.3% (24)
9	Anti-social Behaviour Orders (ASBOs)/ Anti-Social Behaviour Injunctions issued.	12	12	2	1	3	2	8
10	Number of Acceptable Behaviour Contracts (ABCs) signed	38	58	11	13	2	7	33
11	Number of Restorative justice cases	57	74	5	10	10	12	37
12	Number of Community Payback schemes	N/A	39	45	35	27	30	137
13	Number of Possession Notices served for anti-social behaviour	18	27	6	0	9	9	24 <sup>1</sup>
14	Number of Possession Orders gained for anti-social behaviour	0	3	0	0	1	0	1 <sup>1</sup>
15	Number of evictions for anti social behaviour	2	0	1	0	1	0	1 <sup>1</sup>
16	Number of stop and accounts issued by PCSOs	1906	709	98	51	287	265	701
17	Number of nuisance advice letters issued by the Police	328	145	3	11	0	0	14
18	Number of alcohol seizures by Police	160	105	11	6	46	26	89
19	Number of penalty notices issued by Police	49	391	67	69	43	76	255
20	Number of ASB incidents dealt with by Parks Patrol	N/A	930	174	425	155	184	938
21	Number of warnings issued by Parks Patrol	N/A	687	136	127	82	66	411
22	Number of alcohol seizures by Parks Patrol	N/A	196	37	89	111	19	256
23	Number of fixed penalty notices issued by Parks Patrol	N/A	0	0	0	0	0	0
24	Number of complaints about licensed premises received by the Council	23	21	0	3	0	1	4
25	Number of licensed premises inspected	323	553	106	119	92	102	419
26	Number of licensed premises subjected to test purchasing	5	11	0	1	0	4	5
27	Number of incidents of anti-social behaviour recorded by Broxbourne Council	756	670	206	179	122	141	648
28	Number of abandoned cars inspected by Broxbourne Council	564	497	104	88	83	98	373
29	Number of vehicles deliberately set on fire	37	31	5	6	1	3	15
30	Number of incidents of flytipping reported to Broxbourne Council	3142	2667	208	226	184	224	842
31	Number of reports of noise nuisance investigated by Broxbourne Council	612	485	226	143	98	98	606
32	Number of fixed penalty tickets issued for by Broxbourne Council litter	123	303	83	87	392	635	1197
33	Number of fixed penalty tickets issued by Broxbourne Council for dog fouling	2	4	0	0	0	6	6

<sup>1</sup> This includes data provided by Broxbourne Housing Association, Metropolitan Housing Trust, Paradigm and Sanctuary Housing Association.

# Re-deployable overt/covert CCTV systems

During the last quarter the Council's redeployable CCTV cameras have been used to tackle anti-social behaviour (ASB) and environmental crime in several locations around the Borough.

A third redeployable camera system is being purchased. A range of further locations will take the camera should the level of incidents justify a need. Current locations being developed or where landlord approval is being sought are:

- Public car parks in Hoddesdon town centre, at former Broxbourne Lido, Wormley Community Centre and at Wormley Playing Fields
- Shopping parades at The Precinct, Broxbourne High Road; Tescos, Hammondstreet Road, Cromwell Avenue, Bury Green; and Windmill Lane, Cheshunt

- Neighbourhood Recycling Centres at Old Highway, Rye Park; Spinning Wheel NRC, Hoddesdon; and Sainsbury's Car Park NRC, Hoddesdon

Arrangements will also be made for deployment of temporary CCTV cameras along Eleanor Cross Road/Station Road, Waltham Cross, linked to the town centre system during the 2012 Olympics.



## Have your say on improving your local area

Broxbourne Council hold a range of open public meetings to hear the views of local residents on a range of issues. The **Community Safety Consultation Forum** will be held on **Thursday 26 May 2011**, whilst the **Borough Consultative Panel** will be held on **Monday 27 June 2011**. All meetings are held at the Borough Offices and commence at 7pm. Members of the public are welcome to attend.

### Local Neighbourhood Forums

There are also six neighbourhood forums meeting twice a year. They aim to encourage public engagement in improving the quality of life and seek solutions to community issues in the neighbourhoods. The groups consist of members of the public and representatives of the Council and the police. The dates for the next meeting of each forum are as follows:-

Waltham Cross and Theobalds Neighbourhood Forum

Wednesday 11 May 2011 - 7pm at Baptist Church, King Edward Road, Waltham Cross.

Hoddesdon Town and Broxbourne Neighbourhood Forum

Monday 23 May 2011 - 7pm at Broxbourne Civic Hall, High Street, Hoddesdon.

Goffs Oak and West Cheshunt Neighbourhood Forum

(Goffs Oak/Flamstead End/Rosedale and Bury Green wards)

Thursday 9 June 2011 - 7pm at Borough Offices, Bishops College, Cheshunt.

Hoddesdon North and Rye Park Neighbourhood Forum

Wednesday 7 September 2011 – 7pm at Cranbourne School, Bridleway North, Hoddesdon.

Cheshunt Neighbourhood Forum

Wednesday 14 September 2011 – 7pm at Wolsey Hall, Cheshunt.

Wormley/Turnford Neighbourhood Forum

Thursday 6 October 2011 – 7pm Hertford Regional College, The Springs, Turnford.

## How to report crime

Please report **CRIME (e.g. theft, assault)** to the Police on 0845 33 00 222  
**ANTI-SOCIAL BEHAVIOUR (e.g. vandalism, noise, fly-tipping, abandoned vehicles)**  
to the Council Helpline on 01992 785577

**Broxbourne Borough Council**

Chief Executive Officer, Broxbourne Borough Council, Bishops' College, Churchgate, Cheshunt, Herts, EN8 9XQ  
Tel: 01992 785555 Fax: 01992 626917 Helpline: 01992 785577  
email: [community.safety@broxbourne.gov.uk](mailto:community.safety@broxbourne.gov.uk) web: [www.broxbourne.gov.uk](http://www.broxbourne.gov.uk)