

Scores on the Doors

Broxbourne Borough Council has introduced a scheme called "Scores on the Doors".

Every premises providing catering is regularly inspected by the Council's Environmental Health Officers. The results of these inspections have been translated into star ratings based on how well it performed in terms of hygiene, its structural condition and its overall attitude in complying with the law.

The aim of the scheme is to improve food hygiene standards in the Borough and also to give the public a more informed choice about where to eat based on food safety. There are approximately 350 premises that provide catering facilities and these range from restaurants through to schools and a small number of nursing and care homes. The frequency of inspection depends on the risk present and the track record of the caterer. The scheme applies to inspections since 1st November 2006 and it is likely to take two years before all premises have been inspected.

Following a food hygiene inspection a business is given a score. The score ranges from 0 stars (poor hygiene) to 5 stars (excellent hygiene). A caterer scoring 0 stars does not mean the food is necessarily unsafe, it just means that the premises did not meet the high hygiene standards expected. Since they have poor hygiene follow up action is likely to take place by the Council in order to bring about the necessary improvements. Certificates are only given to those premises awarded a minimum of one star.

The scheme is voluntary and caterers decide for themselves whether they wish to display the certificate but if it is displayed then it must be seen from outside the premises or where there is a facility within a building, such as a shoppers restaurant, at the entrance to that section. However, all scores (0-5) are available on the link below and paper copies of latest lists are available from the Bishop's College reception and all of the Council's One-Stop-Shops.

The score given is reflective only to what was found on the day of the inspection and standards may have gone up or down since.

An up to date list of scores can be accessed by clicking on the link at the bottom of the page. If you have any queries please do not hesitate.

If you have any queries please contact Environmental on 01992 785511 or email envhealth@broxbourne.gov.uk

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