

## **Borough of Broxbourne**

Borough Offices, Bishops' College Churchgate, Cheshunt, Waltham Cross Herts EN8 9XG

Please fill in the whole form including official use using a hall point r

## **Instruction to your bank** or building society to pay by Direct Debit

Service user number:

box using a ball point pen and return to Broxbourne Borough Council at the above address.	2 4 2 1 5 2
Name(s) of account holder(s)	FOR BROXBOURNE BOROUGH COUNCIL OFFICIAL USE ONLY
	This is not part of the instruction to your bank or building society.
Bank/building society account number	Tick your choice of payment date and number of monthly instalments1st of the month15th of the month25th of the month
Branch sort code	10 months     12 months     If you do not indicate a preference, the first of the month     and 10 monthly instalments is assumed.
Name and full postal address of your bank or building society	Instruction to your bank or building society
To: The Manager Bank/Building Society Address:	Please pay Broxbourne Borough Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Broxbourne Borough Council and, if so, details will be passed electronically to my bank/building society.
Postcode	Signature(s)
Business rates reference number	
	Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

## **The Direct Debit Guarantee**



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Broxbourne Borough Council will notify you three working days in advance of your account being debited or as otherwise agreed. If you request Broxbourne Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Broxbourne Borough Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Broxbourne Borough Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.