

On an average day,  
Hertfordshire Constabulary...



### Where the money comes from

	2020/21 £m	2021/22 £m
Central Government Funding	126.8	134.2
Council Tax	89.7	95.9
Collection Fund	0.8	(0.0)
<b>Net Budget</b>	<b>217.3</b>	<b>230.1</b>
Fees and Charges	9.0	9.0
Other Government Grants	7.7	8.7
Reserves	1.0	0.0
<b>Gross Budget</b>	<b>235.0</b>	<b>247.8</b>

### Council tax precept bandings

Precept Bands	A	B	C	D
2020/21 £	132.00	154.00	176.00	198.00
2021/22 £	142.00	165.67	189.33	213.00
Precept Bands	E	F	G	H
2020/21 £	242.00	286.00	330.00	396.00
2021/22 £	260.33	307.67	355.00	426.00



HERTFORDSHIRE  
CONSTABULARY

**Prevention** First

## How to contact Hertfordshire Constabulary

### Report Online

[www.herts.police.uk/Report/Report-Shared/Report-a-crime](http://www.herts.police.uk/Report/Report-Shared/Report-a-crime)

### Webchat facility available

**999** in an emergency when a life is threatened or there is imminent danger

**101** for all non-emergency calls when you don't require an urgent response

Alternatively you can call the charity **CrimeStoppers** or visit [www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)

## How to contact the Office of the Police and Crime Commissioner

**Email:** [commissioner@herts.pcc.pnn.gov.uk](mailto:commissioner@herts.pcc.pnn.gov.uk)

**Phone:** 01707 806100

**Website:** [www.hertscommissioner.org](http://www.hertscommissioner.org)

**Instagram:** [hertsopcc](https://www.instagram.com/hertsopcc) **Twitter:** [@hertspcc](https://twitter.com/hertspcc)

**Facebook:** [facebook.com/hertspcc](https://www.facebook.com/hertspcc)

**beacon**

Hertfordshire victim care centre



— **David Lloyd** —  
**Police and Crime Commissioner**  
for Hertfordshire



**Policing Hertfordshire**  
Your Council Tax 2021 -2022



As your Police and Crime Commissioner I am pleased to announce that, through good planning, Hertfordshire is set to have the largest number of front-line officers in its recorded history.

Thousands of residents responded to my policing survey and the majority said that they wanted more money to be spent on extra officers. I have listened, and therefore decided to increase the average council tax (for a Band D property) by £1.25-per month. The money will go towards the 167 extra recruits who are due to join their colleagues on our streets.

With this boost in local funding, and the government uplift programme, the target for the forthcoming financial year is a total core strength of 2,267 officers, easily surpassing the 2007 high of 2,202.

This is a momentous time for Hertfordshire, with a new emphasis on proactive policing. These record officer numbers will allow us to develop a transformational 'Prevention First' model, which works closely with our communities to identify and tackle the root causes of crime.

I am keen to ensure that crime remains low - because that is what you tell me is your priority. I do this by using your money efficiently and overseeing an effective force.

I remain committed to keeping your tax low and after this increase, Hertfordshire council taxpayers will pay the fifth lowest council tax contribution to policing out of the 43 forces in England and Wales.

The new officers will be visible, out on patrol and responding to those in need, tackling everyday issues including road safety, anti-social behaviour, burglary, vehicle crime and fly tipping.

Hertfordshire Constabulary is one of the few in the land which has maintained a local neighbourhood policing model, and every one of our ten districts or boroughs has at least one fully operational police station - complete with a dedicated neighbourhood team, response team and investigating officers. Although this is not the cheapest model I believe it continues to offer the best public service.

It is right to recognise further improvements that have been achieved in relation to the service provided to members of the public that contact our Force Communications Room. The average time to answer a 999 call is only six seconds and for 101 calls is now 42 seconds.

Hertfordshire has a comprehensive victim service team operated from our Beacon Victim Care Centre. They contact every crime victim in the county, and I have enhanced their remit to offer more help around fraud, domestic violence and anti-social behaviour. The award-winning Beacon Fraud Hub has recovered over £1m for victims in less than two years.

If you are unfortunate to be a victim of crime you want to know that it will be investigated thoroughly, this budget has committed additional money towards investigation support.

Acknowledging there are occasions where the public are dissatisfied with the police, I have funded an expanded complaints process within my office to provide a quick and comprehensive service.

I would like to thank everybody who sent their comments to me. Increasing your council tax is not a decision I take lightly but my role is to make hard choices based on the evidence. Given the overwhelming public support for record officer numbers I am confident that this is the right decision.

**David Lloyd, Police and Crime Commissioner for Hertfordshire**

## Role of your Police and Crime Commissioner

I was re-elected in May 2016 for a four year term of office to represent the people of Hertfordshire and to set the strategy and budget for Hertfordshire Constabulary.

### My role involves:

- Publishing a five year Community Safety and Criminal Justice Plan (called Everybody's Business) and deciding the policing priorities for Hertfordshire.
- Setting the policing budget and the police element of council tax.
- Holding the Chief Constable to account for operational policing.
- Working with local partners to prevent crime and re-offending, and provide an efficient criminal justice system for Hertfordshire.
- Commissioning support services for victims of crime.

### My key priorities:

This budget supports the delivery of my Community Safety and Criminal Justice Plan: Everybody's Business of which the following priorities are part of:

- Put victims first
- Keep crime low
- Protect local policing
- Increase officer numbers
- Keep tax low