



**BOROUGH OF  
BROXBOURNE**  
[www.broxbourne.gov.uk](http://www.broxbourne.gov.uk)

# Cheshunt Neighbourhood Forum

6 November 2019

# Policing Priorities


# Anti-social behaviour in Grundy Park

# Cheshunt Old Pond Strategy

## Update on the Strategy

- The Council has listened to the public response and is not seeking to relocate the fountain, but it will remain *in situ* as the centrepiece of a significantly improved new public space.
- Hertfordshire County Council as highways authority has now indicated that it is satisfied in broad terms with the proposals for the major public realm scheme (right).
- Broxbourne Council is working to gather funding for the projects contained in the Strategy from developments in the area.
- The final version of the strategy will be published as soon as possible, hopefully in the New Year

### Contact

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# Cheshunt Lakeside

Planning permission was granted in August 2019 for a development of up to 1,725 apartments and up to 19,000m<sup>2</sup> of business space

This includes retail space around a new Plaza opposite Cheshunt Rail Station, community and leisure uses and a new primary school.

The development area extends from Windmill Lane up to Cadmore Lane.

Demolitions are commencing including the demolition of Old Tesco House and New Tesco House.

The first reserved matters detailed application is about to be submitted for the first apartment block to the north of the Hugg Homes on Delamare Road.

Development is expected to commence in 2020. The whole of Cheshunt Lakeside is expected to take approximately 10 years to complete.



# Environmental Sustainability

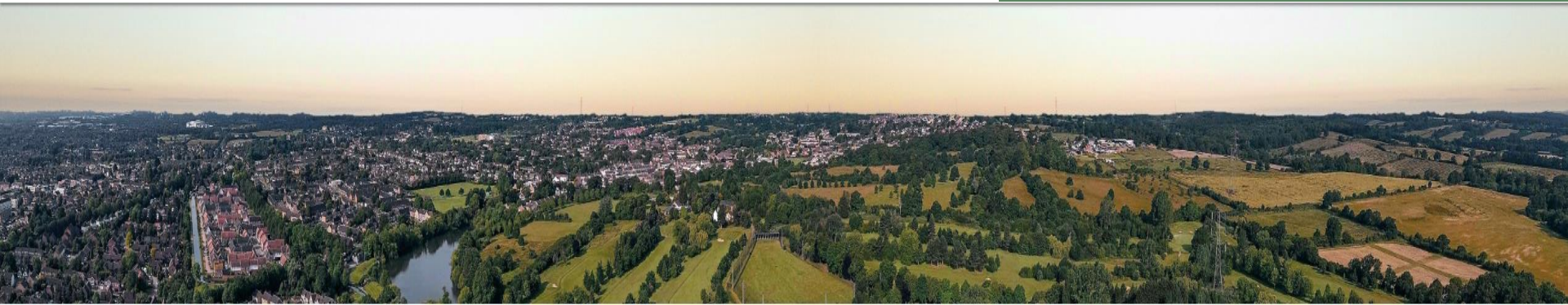
At the full Council meeting in July, Councillors voted to create a working group to look at how the Council can address Environmental Sustainability.

This is one of the most important issues facing the country and the Council is committed to ensuring that the needs of today are balanced with the consequences for future generations.

Areas of focus include:

- reducing the carbon footprint
- an extensive tree planting scheme
- enabling the use of new technology to reduce the impact of vehicle emissions

Broxbourne is an area with many beautiful parks, woodlands and waterways; the Council is determined to protect and enhance them for today and the future.



# Local Air Quality Management

The Borough of Broxbourne has a statutory duty to monitor its air quality under the Environment Act 1995.

The Council currently monitors for nitrogen dioxide via 38 diffusion tubes which are strategically sited across the Borough.

Nitrogen dioxide is a pollutant commonly associated with diesel vehicles



# A10 Clean Air Project

In October 2018 the Council received a Ministerial Direction from the Minister of State at the Department for Environment, Food and Rural Affairs relating to an air quality exceedance on a southern section of the A10.

The Direction requires the Council to present a business case to improve air quality to the Government's Joint Air Quality Unit (JAQU).

Options being modelled include options such as; junction improvements and speed limit changes, as well as the introducing of a chargeable Clean Air Zone.

Once JAQU have considered the Council's business case and a preferred solution is identified, a public consultation exercise will take place to consider the proposed scheme.

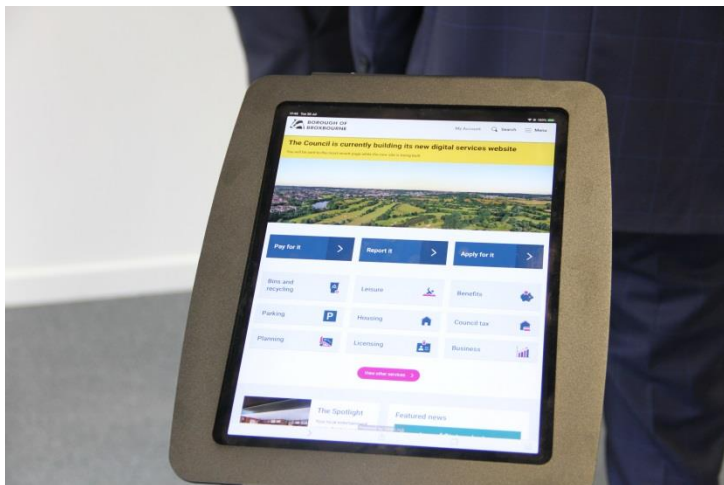
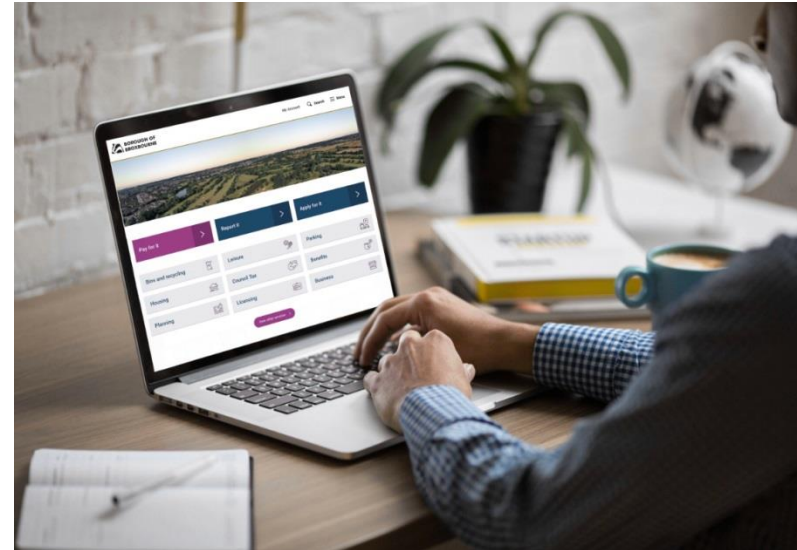


# New Council Website

The Council has launched the first phase of its new website. Customers can now do a number of things online not previously available including:

- report a fly-tip and pinpointing the location without having to key in all the address details
- requesting business advice via an online form
- search for waste and recycling collection dates
- find housing advice tailored to individual circumstances
- report a missed bin

The new website can easily be accessed from a mobile device or tablet as well as on a personal computer or laptop.



To complement the new website, the Council's new reception is now open to the public enabling a self-serve service for those customers that do not have access to the internet at home and assisted self-serve for those that need assistance to use the new digital services

# Reporting an issue on the new website

## New features

- Pin drop functionality to mark a location on the map
- Nationwide postcode search, making it easier for those living outside of the borough to report issues
- Additional questions asked specific to the form a customer is submitting (previously it was a generic report form for all services)
- Can be tracked and allocated to many members of staff
- Promotes assisted and self-serve options

## What can you report?

- Fly-tipping
- A planning breach
- A missed bin collection
- Anti-social behaviour
- A parking offence
- An environmental health issue
- Overgrown trees, shrubs, hedges and grass
- A parks or play areas issue
- A road or footpath issue
- A street care or cleaning issue
- A business rates issue



# New Monthly E-newsletter

The Council has launched a new monthly e-newsletter for residents 'Our Broxbourne'.



Sign up at [www.broxbourne.gov.uk/emailalerts](http://www.broxbourne.gov.uk/emailalerts)

# Contact us



Facebook



Twitter



Instagram

**@broxbournebc**



LinkedIn



YouTube

**Search 'Broxbourne Council'**

# Register to Vote

***Someone has visited my home, asking for my details for the electoral register. Who are they and what is it for?***

A form has recently been sent to every home in the Borough checking who is eligible to vote at your address. We do this every year to make sure the electoral register is up to date so that everyone is able to have their say in elections.

There may not be any changes to make on your form but you still need to let us know.

Once you have received the form, you can respond by choosing ONE of the following options:

1. Online at: [www.registersecurely.com/broxbourne](http://www.registersecurely.com/broxbourne)
2. By phoning: 0800 009 4120
3. Completing the form and then posting it back to us in the envelope provided

If you don't respond, a representative from the council may visit your home to check your information and invite you to register to vote.

**YOUR VOTE MATTERS**

**DON'T LOSE IT**



**You need to be registered to vote. If you haven't registered, please visit:**

[www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)

You will need your National Insurance Number and date of birth.

It is essential that you register if you wish to vote at elections or apply for credit.

For further information visit [www.broxbourne.gov.uk](http://www.broxbourne.gov.uk), call the Helpline on **01992 785577** or visit any Council One Stop Shop.



SP16085

# General Election December 2019

- General election is taking place on Thursday 12 December 2019
- Polling hours 7am to 10pm
- **Last date to register- Tuesday 26 November**
- **Deadline for postal vote applications- Tuesday 26 November 5pm**
- **Deadline for proxy applications- Wednesday 4 December 5pm**

YOUR VOTE MATTERS

DON'T LOSE IT



# Events in the Borough's Town Centres

## Hoddesdon

### **Hoddesdon Loves Christmas**

Saturday 30 November  
10am-6pm

### **Festival of Carols**

Market Days 6/11/13  
December  
9.30am-2.30pm  
at the Jubilee Shelter

### **New Year Street Fair Hoddesdon**

Saturday 28 December to  
Wednesday 1 January 2020  
Various times



## Waltham Cross

### **Farmers Markets**

Sunday 17 November  
Sunday 15 December  
9.30am-4.30pm  
Queen Eleanor Square

### **Festival of Carols**

Market Days 6/11/13  
December  
9.30am-2.30pm  
Inside the Pavilions Shopping  
Centre

### **Christmas Shopping Day**

Saturday 7 December  
10am-4pm  
High Street

# Resident Items