

First Quarterly ENVIRONMENTAL MONITOR 2012/13

Cedars Park

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Feedback on any Council service is welcomed. Please contact the Helpline on telephone number **(01992) 785577**.

FIRST QUARTERLY MONITOR IMPACTS ON THE COMMUNITY 2012/13

Recycling and Refuse

The quarterly recycling rate of 43.2 per cent has remained consistent with the same period in 2011/12. This would indicate the community is on course to maintain an annual recycling rate of over 40 per cent in 2012/13.

Street Cleansing

The area based cleansing regime has been operational for a year and has resulted in a significant decrease in the number of re-works issued. This indicates increased satisfaction with the quality of service and improving cleanliness of streets in the local community. In addition, no unacceptable inspections were recorded on the A10 between April and June indicating improved cleanliness in this area.

Community Engagement

Six new recruits were added to the adopt-a-street scheme in the first quarter, four residents and two businesses. The scheme aims to encourage volunteers to pick up litter in their street, outside their shop or on the 'litter trail' from their school between the scheduled cleanses carried out by the Council. For more information please see page 7.

Environmental Enforcement

Enforcement actions were mixed this quarter. The number of actions increased to deal with flyposting, littering and untidy private land compared with the same period last year, whilst actions decreased against abandoned vehicles, untaxed vehicles, flytipping and verge parking.

Highways and Grounds Maintenance

Grass cutting and weed spraying were hindered by extremely wet weather conditions. As a result operations were suspended and switched to shrub bed maintenance.

Seasonal flowers with an Olympic colour theme provided vibrant colour in the Borough's town centres and on major roads.

Road Adoptions

One road was adopted this quarter, Dells Wood Close, Hoddesdon. A further three roads (Hickman Close, Dairyglen Avenue and Cohen Close) are progressing towards adoption.



Barrier basket displays on Eleanor Cross Road

Parks and Open Spaces

Thames Water lifted its Temporary Water Use ban on 14 June 2012 after an extraordinary amount of rainfall since its enforcement in April. The appearance of grounds maintenance in the Borough's open spaces suffered from the effects of the continuing wet weather as grass cutting and weed-spraying operations were restricted. A mix of wildflower seeds in the colours of the five Olympic rings was sown in some of the parks' bedding areas to provide attractive displays for the community.



Wild flowers at Cedars Park

A total of 23 events were held in the open spaces during the first quarter, attended by almost 3,500 people. Activities catered for all age groups and included the popular annual St George's Day event at Grundy Park and the lighting of six beacons across the Borough to mark Her Majesty the Queen's Diamond Jubilee.

Volunteer groups continue to make a difference completing various works through the quarter including tree planting and general tidying up of woodland areas.

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Carbon Management

The Council's overall greenhouse gas emissions in 2011/12 increased when compared to a baseline year. This is as a result of the inclusion of figures unavailable in previous years. A direct comparison shows a net decrease of 7 tonnes CO₂e.

Main contributions towards this decrease were reductions in business travel emissions (24 per cent) and staff commuting emissions (5 per cent).

Noise Reports

A total of 148 reports of alleged excessive noise were received during quarter one, an increase of 6 per cent when compared to the same period last year.

The higher number of complaints were received within Goffs Oak, while the most common types of complaint were music and barking dogs.

Pest Control

Pest control treatments decreased this year by 24 per cent compared to the previous year, largely as a result of an 83 per cent decrease in the number of treatments for wasps.

RECYCLING AND REFUSE

Summary

The community achieved a recycling and composting rate of 43.2 per cent and is on course to maintain an annual recycling rate of approximately 40 per cent in 2012/13. Overall recycling and composting increased by 146 tonnes but this was cancelled out by a 223 tonne increase in household waste and street arisings.

Tonnages of plastics and cans have continued to increase following the introduction of the new kerbside recycling service in August 2011. The opportunity to mix these items in the black box has made the service easier to use for residents and increased participation in the dry recycling services.

Paper tonnages decreased significantly continuing the trend of recent years. This is likely to be as a result of the economic downturn and changing consumer attitudes, with many residents now receiving bank statements and reading newspapers via the internet.

Recycling Rate equals 43.2 per cent

In quarter one 2012/13 the community achieved a recycling and composting rate of 43.2 per cent, matching the same period last year.

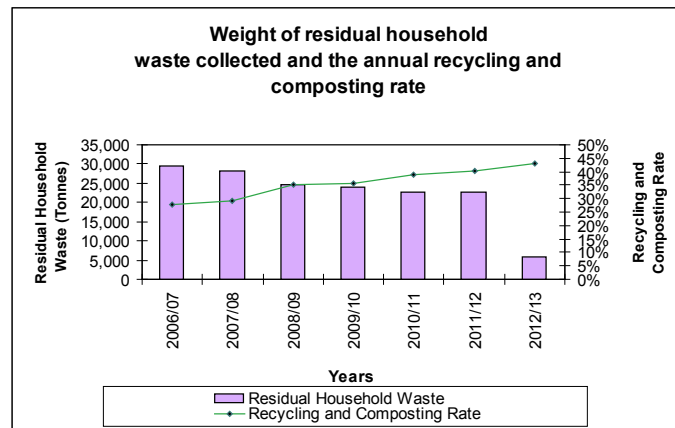


Table 1: Overview of recycling and refuse performance

- * As defined in DEFRA's published guidance on best value performance indicators 2005/06
 - ** Street arising includes fly tips, street sweepings, litter collection and bulky waste collections.
 - *** Dwelling stock figures provided by Waste Data Flow
- Please note that all figures in this report are unaudited and may be subject to change

Type of household waste material collection *	Apr – Jun 11/12 (tonnes)	Apr – Jun 12/13 (tonnes)	% Change compared with 2011/12	Comparison
Kerbside collection of paper, glass, cans and plastics	1,052	1,162	+ 10.5%	😊
Kerbside collection of green waste, food and cardboard	2,574	2,663	+3.5%	😊
Neighbourhood recycling centre (NRC) collection	482	429	-11%	😞
Textiles and WEEE	51	65	+27.5%	😊
Household refuse rounds collection	4,479	4,535	+1.3%	😞
Street arisings and litter clearance **	980	1,147	+17%	😞
Total household waste collected (tonnes)	9,618	10,001	+4%	😞
<hr/>				
Households ***	38,870	39,400	+1.4%	-
Residual waste per household (NI 191)	140 kg	115 kg	- 18%	😊
Recycling and composting rate (NI 192)	43.2%	43.2%	0%	😞

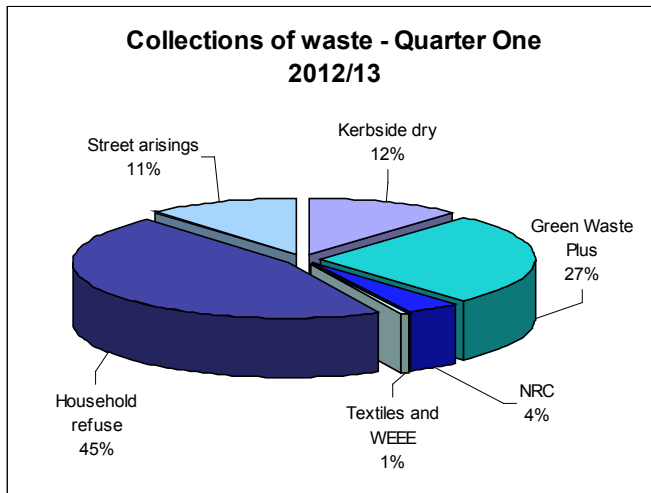
Additional Quarterly Trends

Dry Recycling

- Paper decreased by 51 tonnes (7.7 per cent) between quarter one 2012/13 and the same period last year.
- Glass increased by 3.8 tonnes (0.7 per cent) when compared to the same period last year. This follows the trend of recent quarters.
- Cardboard increased by 4 tonnes (3.4 per cent) when comparing quarter one 2012/13 with the same period last year.
- In quarter one 292 tonnes of plastics and cans were collected compared to 275 tonnes in quarter four 2011/12.

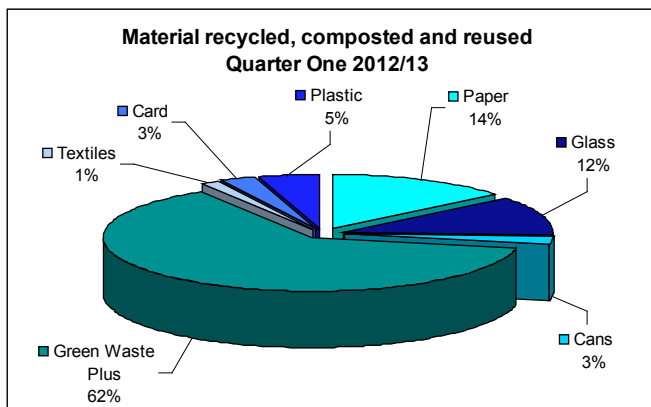
Total household waste

The pie chart below shows each waste element as a proportion of all household waste collected for quarter one 2012/13.



Recycling

The graph below shows each recycling material as a proportion of the total collected in quarter one 2012/13.

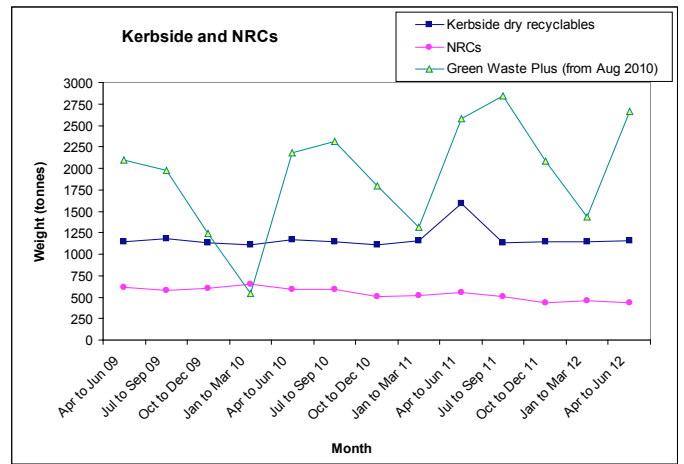


Neighbourhood recycling centres (NRCs)

The 25 NRCs in the Borough contributed 4.3 per cent (429 tonnes) to the quarterly recycling rate, a 53 tonne reduction when compared to the same period in 2011/12. Despite a reduction in usage at NRCs they still remain a key part of the recycling infrastructure, and play an important role in the recycling service. The graph below shows the trend for kerbside dry, NRC and green waste collection tonnages.



Sainsbury's NRC, Hoddesdon



Comparisons with other Hertfordshire Councils

The table below shows the projected recycling rates of all Hertfordshire district Councils for 2011/12. Broxbourne has moved up two places to eighth. It must be noted that these are provisional rates and are subject to change.

Authority	Qtr 1 - 2012/13	2011/12 Annual Rate
1 Three Rivers	64.6%	60.5%
2 Dacorum	53.0%	46.7%
3 East Herts	52.5%	48.4%
4 North Herts	52.1%	49.5%
5 Welwyn Hat.	47.7%	49.9%
6 St Albans	46.9%	48.3%
7 Watford	43.7%	41.2%
8 Broxbourne	43.2%	40.4%
9 Hertsmere	40.4%	46.7%
10 Stevenage	39.0%	40.0%
County Average	48.3%	47.2%

Comparison of residual waste collected by area

One of the main factors that influences the community's recycling rate is the amount of waste thrown away by each property. The table below shows the average weight collected from each property on each collection day. The division of the collection days into their respective wards allows identification of areas which put out more refuse.

Rank	Collection Day	Wards	Total Properties	Av. Weight of refuse (kg) per prop per week Q1	Annual 2011/12
1	Thursday	Goffs Oak / Flamstead End / Broxbourne & Hoddesdon South	7,831	7.4	7.4
2	Friday	Hoddesdon Town & Rye Park / Hoddesdon North	7,704	7.8	9.5
3	Wednesday	Rosedale & Bury Green / Goffs Oak / Flamstead End	7,811	8.3	8.0
4	Tuesday	Cheshunt North / Cheshunt South & Theobalds / Wormley & Turnford	8,745	8.7	9.3
5	Monday	Waltham Cross / Cheshunt South & Theobalds	7,310	11.6	10.2
			39,400	8.7	8.9

STREET CLEANSING

Summary

Re-work levels decreased significantly compared to the same period last year. The area based cleansing was introduced at the start of the quarter last year and, as the new regime set in, an increased number of reworks were issued. However, the new method of cleansing has now become fully integrated and the decreased number of re-works indicates improved satisfaction with the service.

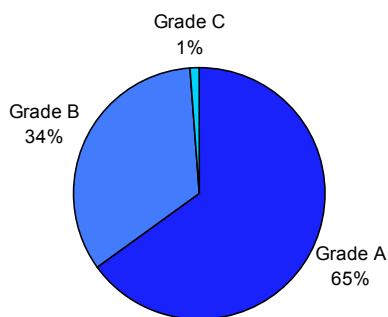
No unacceptable inspections of the A10 dual carriageway were recorded for the second consecutive quarter in a row. This is as a result of the dedicated cleansing team operational on the road.

A total of six new recruits joined the adopt-a street scheme, 4 residents in Hoddesdon and Cheshunt and two businesses. This took the total number of active participants to 163.

Random inspections of the Borough

The Council carried out 141 random cleaning inspections this quarter of which one per cent were given a grade below an acceptable standard. These are generally drive-through inspections of the whole length of randomly selected streets and an overall grading is given covering litter, detritus, graffiti and flyposting.

Random Inspections, Quarter one 2012/13



Any inspection recording a 'C' or 'D' grade is cleansed within 24 hours if the street is not scheduled for cleansing within seven days of the inspection. The one per cent 'C' grade shown above, was for a residential footpath. An instruction was subsequently raised to clean it ahead of the scheduled cleanse.

Monitoring the street cleaning contractor

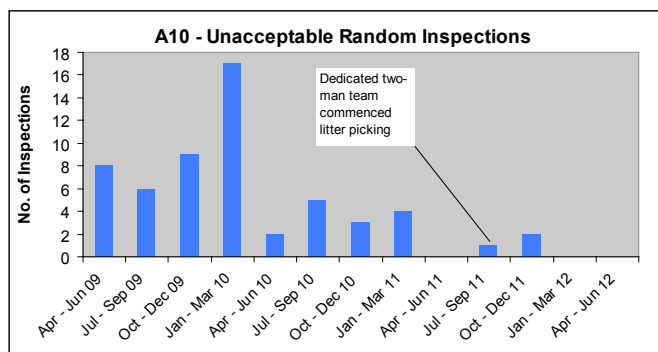
Re-works are issued to the service organisation based on unacceptable inspections.

Months	Percentage Reworks
Apr – Jun 2011	9%
Apr – Jun 2012	2%

Cleaning the A10 dual carriageway areas

With daily litter picking of the various sections via a dedicated two-man team, there has been no need for traffic management (TM) measures to be booked this quarter.

The chart below details the number of unacceptable A10 random inspections, grade C/D, for each quarter. There were no random inspections below a 'B' grade this quarter which is a direct outcome of the dedicated two man team.



Removing graffiti

From 30 April 2009, a special street cleansing team commenced the removal of non-offensive graffiti from structures under the Council's responsibility as part of their weekly work programme. Six locations were targeted this quarter, all of which were on private property: five from Hertfordshire County Council structures and one from a private residential property.

Repairing litter bins

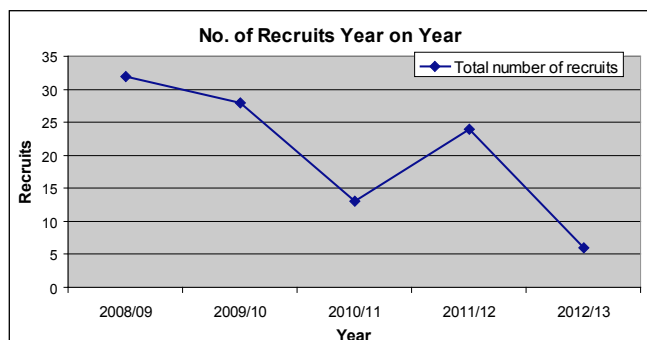
Between April and June the Council replaced 15 litter bins at existing sites, some due to the condition of the bin and in other instances replacing the existing litter bin with a new style litter bin with an ash tray top for the easy disposal of cigarettes. A further 19 old/ damaged bins were removed from redundant sites and one was installed at a new location in Wormley High Road following sponsorship by a local business.

	Reset	Re-place	New	Re-move	Re-site	Re-pair	Total
2009 /10	4	21	5	11	2	5	48
2010 /11	5	8	4	13	4	0	34
2011 /12	5	25	4	12	0	0	46
2012 /13	0	15	1	19	0	0	35

In addition, a number of dual purpose litter and recycling (plastic bottles and cans) units have been installed at certain locations around the Borough.

Engaging the community to adopt-a-street

The Council's adopt-a-street programme aims to encourage the community to engage in caring for the local environment. This quarter saw four new recruits; two in Cheshunt and two in Hoddesdon. Two businesses also joined the scheme.



There are currently **163** individual volunteers actively participating in the adopt-a-street scheme, together with schools and local businesses. The scheme aims to encourage volunteers to pick up litter in their street, outside their shop or on the 'litter trail' from their school between the scheduled cleanses carried out by the Council. For more information about the scheme, or to join, residents, businesses and schools can telephone the Council on 01992 785577 or visit the 'Street Care and Cleaning' section of the Environment and Planning area of the Council's website www.broxbourne.gov.uk.

STREETSCENE AND ENVIRONMENTAL ENFORCEMENT

Summary

Enforcement actions were mixed this quarter. The number of actions increased to deal with flyposting, littering and untidy private land compared with the same period last year, whilst actions decreased against abandoned vehicles, untaxed vehicles, flytipping and verge parking.

Abandoned Vehicles

	2009 /10	2010 /11	2011 /12	April-June 11	April-June 12
Vehicles inspected	489	373	340	94	72
24 hour notices issued	24	29	28	18	32
Vehicles removed for destruction	19	5	9	0	3



This car was found abandoned in Tudor Avenue, Cheshunt.

Untaxed Vehicles

Actions Taken	2009 /10	2010 /11	2011 /12	April-June 11	April-June 12
1 Untaxed vehicles removed	239	288	89	28	8
2 Claimed and Released	123	160	67	25	6
3 Total Destroyed	116	56	22	3	2

Flytipping Incidents

Period	Number of recorded flytipping incidents	Number of prosecutions
2009/10	2674	5
2010/11	844	15
2011/12	821	1
April - June 11	178	1
April - June 12	131	1



A flytip in Andrews Lane (above) – the guilty party was identified and fined £1000 with £200 costs

Fly-posting

Period	Number of Incidents	Number of posters removed	Number of prosecutions
2009/10	37	77	0
2010/11	42	124	0
2011/12	29	103	0
April - June 11	0	0	0
April - June 12	15	40	0

Verge Parking

Period	Number of cars stickered
2009/10	436
2010/11	244
2011/12	147
April - June 11	68
April - June 12	28

Fixed Penalty Notices

Period	Dog fouling	Litter	Total number issued
2009/10	4	301	305
2010/11	6	1198	1204
2011/12	8	2325	2333
April - June 11	3	632	635
April - June 12	1	733	734

Rear of Shops and open space enforcement

Seven day warning letters are sent out to shopkeepers and landowners in areas where their land is deemed untidy. There has been one S215 notice issued during this quarter to premises in Waltham Cross ensuring the regular emptying of bins and keeping the area clean.

Period	Number of notices issued
2009/10	164
2010/11	254
2011/12	228
April - June 11	59
April - June 12	72

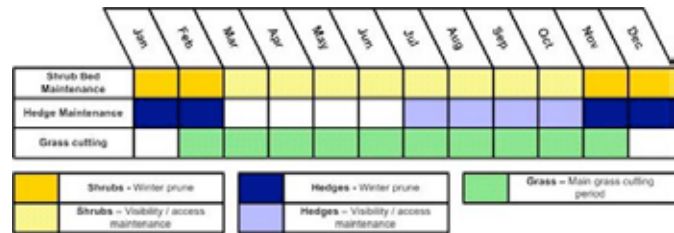
HIGHWAY VERGES

Summary

Grass cutting and weed spraying were hindered by extremely wet weather conditions. As a result operations were suspended and switched to shrub bed maintenance.

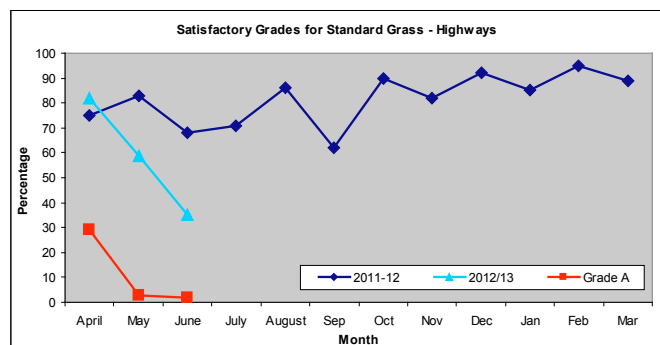
Seasonal flowers with an Olympic colour theme provided vibrant colour in the Borough's town centres and along the route to the White Water Centre.

Calendar of main operations



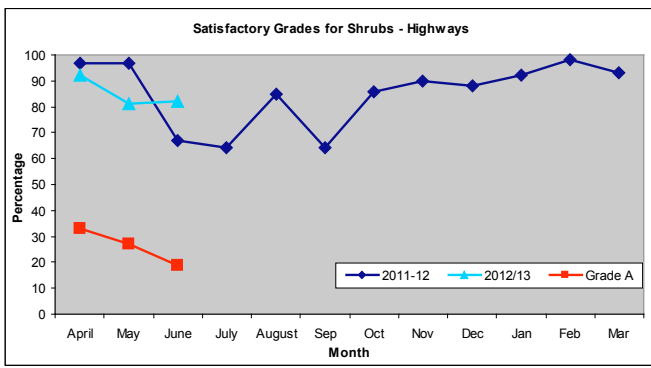
Grass Cutting

Extreme rainfall and subsequent wet ground conditions over the April to June period resulted in a reduction in the number of operational days. Focus was placed on the quality of finish rather than frequency of cuts; this caused delayed completion of grass cutting cycles and an increase in the height of grass which continued into the next quarter.



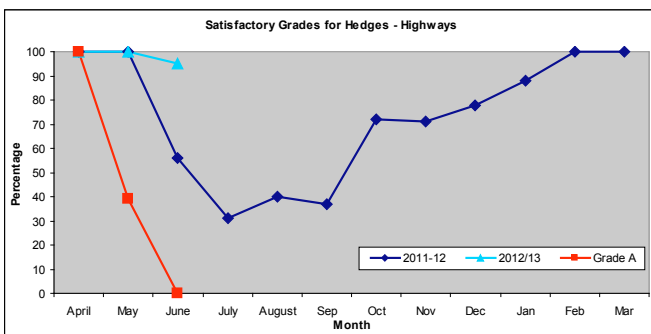
Borders

Whilst grass cutting operations were suspended, teams were deployed to other duties including shrub bed maintenance. The weather was too wet and cool for successful application of herbicide; although some shrub beds were weeded manually. Rainfall encouraged fast, but healthy, growth of shrubs before the start of the summer prune, scheduled for July to coincide with the end of the bird nesting season.



Hedge maintenance

The Borough's hedges had weather-induced growth spurts towards the end of the quarter. From July, hedges were pruned back from footways or reduced in height if visibility or access issues exist.



Bedding Displays

The bedding displays established well and have remained healthy and vigorous. All bedding sites were weeded to maintain a tidy appearance.

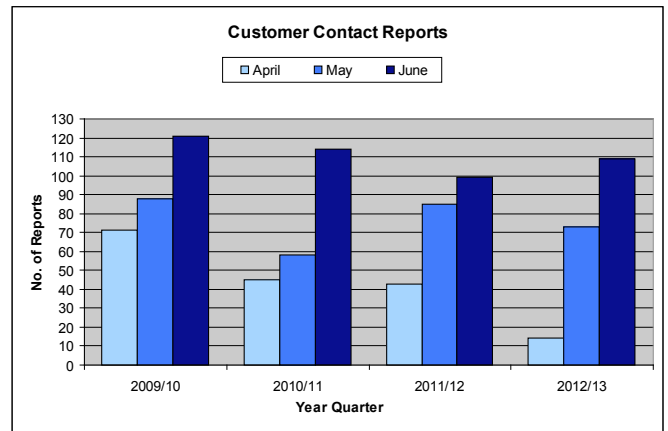


Flower displays at Waltham Cross

Information on grass cutting dates, grounds maintenance standards and inspection grades used by the Council are available on the Council's website at: http://www.broxbourne.gov.uk/environment_and_planning/grounds_maintenance.aspx

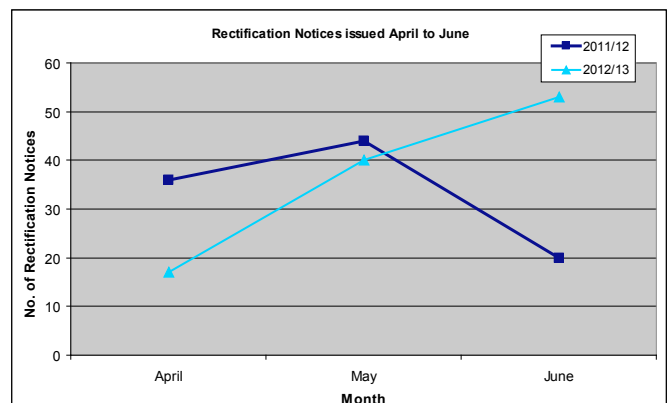
Customer Contacts

The total number of customer contacts decreased by 14 per cent during this quarter compared to the same period last year. Despite a high number of reports in June, the total for the quarter (196 reports) is the lowest for a number of years indicating increasing satisfaction amongst residents with the quality of service provided.



Formal notices and rectifications

This quarter, the number of rectification notices issued increased by 10 reports (10 per cent) when compared to the same period last year. This may be linked to the extremely wet weather experienced during the quarter.



Barrier baskets on Eleanor Cross Road

ROAD ADOPTIONS AND OPEN SPACES

Summary

One road was adopted this quarter, Dells Wood Close, Hoddesdon. A further three roads (Hickman Close, Dairyglen Avenue and Cohen Close) are progressing towards adoption.

The present position

The table below shows the number of roads in the Borough at the various stages of construction, which are intended for adoption by this Council.

Stage	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q4 2012/13
Roads under construction and not ready for adoption	5	5	5	5
Roads completed*	12	12	12	12
Roads completed**	3	0	0	0
Roads completed***	4	4	4	3
Total number of roads not adopted	24	21	21	20
Adoptions in the period	3	3	3	1

* with the S.38 agreement not signed and houses occupied

** with the S.38 agreement signed and currently under the 12 month maintenance period and houses occupied

*** with S.38 agreement signed and the 12 month maintenance period passed and remedial works are still outstanding and the houses are occupied

Sites which are now on maintenance prior to adoption

The roads at the following developments will be adopted once the relevant maintenance period has expired subject to satisfactory completion of any remedial works and supply of 'as built' plans and other relevant documentation.

- a) Hickman Close, Broxbourne: TaylorWimpey. Occupied 1999. The developer has completed the remedial works and the road has been put on to maintenance. The Council is still awaiting various pieces of paperwork and commuted sum monies to allow adoption. The developer had offered to pay the £9900 commuted Sum over 8 years and the developer's consultant is attempting to move the adoption to conclusion.

- b) Dairyglen Avenue and Cohen Close, Cheshunt: TaylorWimpey. Occupied 1998. Thames Water will adopt the pumping station soon which will allow S.38 adoption.

PARKS AND OPEN SPACES

Summary

The 'Temporary Water Use' ban was lifted in June following significant levels of rainfall during April and May. The wet weather restricted grass cutting and weed spraying operations during the quarter, impacting negatively on the appearance of the Boroughs open spaces.

A total of 23 events were held in the open spaces during the first quarter, attended by almost 3,500 people. Activities catered for all age groups and included Jubilee Lunches; Easter Egg hunts; health walks; and at Grundy Park, the popular annual St George's Day event.

In addition large crowds gathered on Monday 4 June to watch the lighting of beacons to mark Her Majesty the Queen's Diamond Jubilee at Barclay Park, Pound Close recreation ground, Baas Hill Common, Cheshunt Park and the playing fields at Goffs Oak and Waltham Cross.

Volunteer groups were again busy this quarter working on conservation tasks to improve the Borough's open spaces. Tasks undertaken included weed clearance and hedgerow mulching at Wormley Top Field and tree and flower planting at the Spinning Wheel site to mark the Jubilee celebrations.

Progress with key activities

Grass grew vigorously in the first quarter due to warm, damp conditions. The ongoing wet weather hindered grass cutting operations and grass looked long in the open spaces for much of the spring season. Application of herbicide was also affected by the wet conditions, resulting in weed growth in some shrub beds.



Wild flowers at Cedars Park, 2012

Wild poppies, cornflowers, cosmos and marigolds in the colours of the five Olympic rings began to bloom in bedding areas at Cedars Park, Whit Horn Park and Old Highway Recreation Ground.

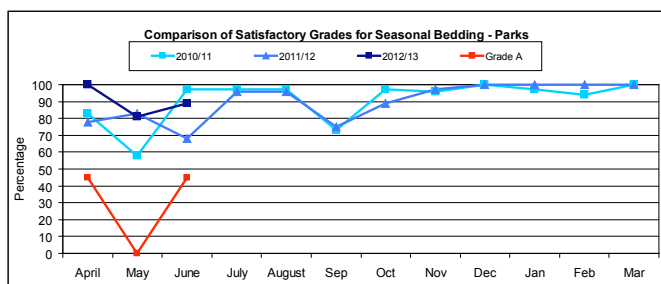
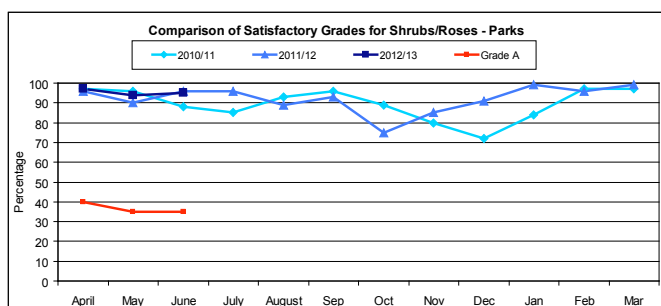
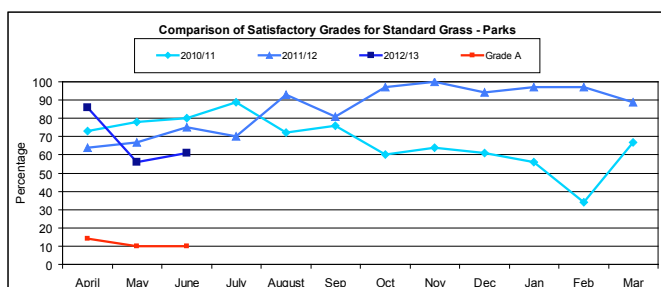
A borehole was installed at Cheshunt Park Golf Course which is expected to supply the golf course with 20m³ of water per day.

Weather

The weather this spring was cool and damp. Thames Water lifted its Temporary Water Use ban on 14 June 2012 after an extraordinary amount of rainfall since its introduction in April. However underground water levels remain low and with the possibility of a third dry winter in a row this year, residents are urged to use water wisely. Water butts may be purchased from Broxbourne Services for £31. For further information visit the Council's website

http://www.broxbourne.gov.uk/environment_and_planning/broxbourne_services/water_butts.aspx , or telephone 01992 642240.

Comparison of satisfactory grades for standard grass cutting, shrubs and roses, and seasonal bedding



Allotments

Two of the 15 sites in the Borough are fully occupied and a total of 97 per cent of plots have now been taken. Maintenance works this quarter include the strimming of vacant plots for new tenants.

	Number of plots	Plots taken	Plots vacant	% taken
April - June 2012	838	814	24	97

Cemeteries

There has been a reduction of 33 per cent this quarter of the number of resident interments and an increase of 58 per cent in the number of interments for non-residents, when compared to 2011 figures. The total number of interments this quarter has reduced by 23 per cent from last year.

	1st Qtr 2011/12	1st Qtr 2012-13	Year to date 2011/12	year to date 2012/13
Total Interments Cheshunt	70	53	70	53
Total Interments Hoddesdon	32	26	32	26
Total Both Cemeteries Resident	90	60	90	60
Total Both Cemeteries Non-resident	12	19	12	19
Overall Total Both Cemeteries	102	79	102	79

Monitoring of services

A total of 65 rectification notices were issued this quarter: 46 for park maintenance 18 for cemetery maintenance and one for collection of dog waste. Ten default notices were issued: seven for parks, one for cemeteries and two for dog waste.

Green Flag Award/Community Award

Five of the Borough's open spaces applied for the Green Flag, the national standard for quality parks and green spaces. Cheshunt Park, Cedars Park and Cheshunt Cemetery retained their Green Flag status; however Barclay Park and Old Highway were unsuccessful. The Top Field/Cozens Grove Open Space kept its Green Flag Community Award for voluntary or community managed open spaces.

Community Engagement

Twenty-three events were held in the Borough parks this quarter, attended by almost 3,500 people. Activities catered for all age groups and consisted of: Big Jubilee Lunches, art and music workshops, magic shows, Easter Egg hunts, natural play days, history-themed events, health walks, archaeological digs, and at Grundy Park, the popular annual St George's Day event.



St George slays the dragon to rescue the damsel, Grundy Park, April 2012

Additionally, on Bank Holiday, Monday 4 June, large crowds gathered to watch the lighting of beacons to mark Her Majesty the Queen's Diamond Jubilee at Barclay Park, Pound Close recreation ground, Baas Hill Common, Cheshunt Park and playing fields at Goffs Oak and Waltham Cross.

Details of all park events are listed on the Council's website www.broxbourne.gov.uk and in the Children and Families publication which is available from all Council facilities and one stop shops.

Volunteer Works

Volunteer groups have continued to work on conservation tasks to improve the Borough's open spaces. Tasks undertaken this quarter consisted of:

- Cheshunt Park: erection of stock fencing by the Wednesday Volunteer Group
- Barclay Park: litter and leaf clearance, erection of fencing and bench painting by the park's Friends Group
- Wormley Top Field: weed clearance and hedgerow mulching by the Friends of Wormley Open Spaces
- The spinning Wheel site, Hoddesdon: tree and flower planting to mark Her Majesty the Queen's Jubilee celebrations.



Barclay Park Volunteers, May 2012

For further details on volunteering opportunities, please contact the Council's park managers by e-mailing leisure@broxbourne.gov.uk or telephone 01992 785508.

Broxbourne in Bloom 2012

Local school children were invited to design a relevant, colourful poster for this year's 'Broxbourne in Bloom' competition. More than 500 colourful designs were submitted and the winning entries were chosen by the Cabinet Member for Direct Services and the Council's in-house graphic design team. The overall winner was 11 year old Jayme Lee Ferry of Fairfields Primary School in Cheshunt. Jayme Lee's winning design features on the entry form for the 2012 Broxbourne in Bloom competition.

For further details on volunteering opportunities, please contact the Council's park managers by e-mailing leisure@broxbourne.gov.uk or telephone 01992 785508

CARBON AND ENERGY MANAGEMENT

Summary

The Council's overall greenhouse gas emissions in 2011/12 increased when compared to a baseline year. This is as a result of the inclusion of figures unavailable in previous years. A direct comparison shows a net decrease of 7 tonnes CO₂e.

The main contributions towards this decrease were reductions in business travel emissions (24 per cent) and staff commuting emissions (5 per cent).

Greenhouse gas emissions from Council buildings and operations

In July 2011, at the request of the Department for Climate Change (DECC), the Council published its baseline data of greenhouse gas emissions. Data has now been collected for the 2011/12 period. This will assist the Council in measuring progress against carbon reduction targets as set out in the Carbon Management Plan.

Greenhouse Gas data 2011/12

The Council's recorded greenhouse gas emissions – reported as Carbon dioxide equivalents (CO₂e) – have increased from the base year. This increase is the result of the inclusion of data which was not available in 2010/11. A 'like for like' comparison with 2010/11 data suggests a net decrease of seven tonnes CO₂e. This is slightly below the target saving as set out in the Carbon Management Plan (CMP) for 2011/12.

	2010 /11	2011 /12	2012 /13	2013 /14	2014/ 15	2015 /16
	Base-line	Year 1	Year 2	Year 3	Year 4	Year 5
Expected CO ₂ e saving (tonnes)	-	8	388.9	1032.1	1,212.9	1,212.9
Actual O ₂ e saving (tonnes)	-	7	-	-	-	-

Greenhouse gas emission trends

Compared to the base year (2010/11):

- Gas related emissions have decreased by 1.4 per cent.
- Fleet fuel related emissions have increased by 7 per cent (note: this is despite a 2.2 per cent decrease in Broxbourne Services' fuel consumption in the same period)
- Purchased electricity related emissions have decreased by 2.3 per cent
- Business travel emissions decreased by 24 per cent
- Staffs commuting emissions decreased by 5.2 per cent

PEST CONTROL

Summary

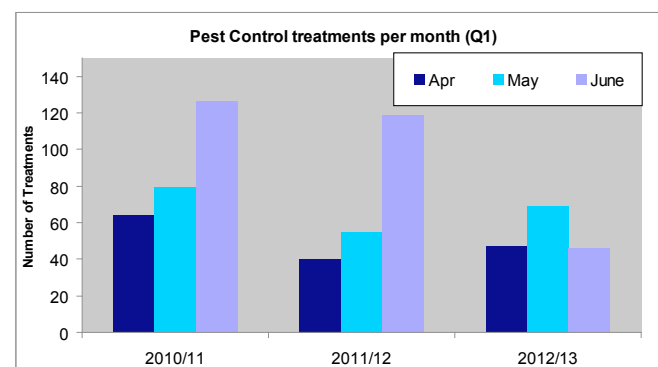
Pest control treatments decreased this year by 24 per cent compared to the previous year, largely as a result of an 83 per cent decrease in the number of treatments for wasps.

Pest control trends

There were a total of 162 pest control treatments completed in the first quarter of 2012/13. This is a decrease of 52 (24 per cent) and 107 (40 per cent) when compared to 2011/12 and 2010/11 respectively.

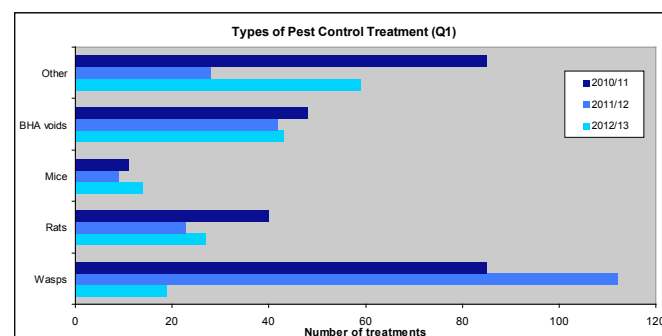
Year	Apr	May	June	Total
2010/11	64	79	126	269
2011/12	40	55	119	214
2012/13	47	69	46	162

The trend over the last couple of years has been for treatments to increase throughout the first quarter with a significant increase in June. In 2012/13 the number of treatments has decreased moving into June as a result of significantly fewer treatments for wasps.



Types of pest control treatment

In general, the different types of pest control treatment have remained at similar levels to the previous two years. However, a significant decrease (83 per cent) in wasp treatments has been experienced. This accounts for the large decrease in overall treatments in June seen above.



NOISE MONITOR

Summary

A total of 148 reports of alleged excessive noise were received during quarter one, an increase of 6 per cent when compared to the same period last year.

The highest number of complaints were received from Goffs Oak while the most common types of complaint were music and barking dogs.

Noise trends - April to June

The Council received 148 reports alleging noise nuisance during April to June 2012. This represents an increase of 6 per cent and 8 per cent when compared to 2011 and 2010 respectively.

	Quarter 1 (April - June)		
	2010	2011	2012
Total number of reports	137	140	148

Noise complaints by Ward and type

The higher number of noise complaints received during the first quarter were from residents of Goff's Oak, one of the better performers during 2011/12. The increase may be related to an increased number of parties for the jubilee celebrations. The least number of reports were from South Cheshunt and Theobalds.

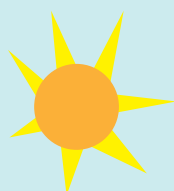
Music accounted for 32 per cent of excessive noise reports, with barking dogs constituting 19 per cent. This follows the trend seen in recent years where these types of noise complaint make up the majority of total reports.

	Music	Barking Dogs	People Noise	Other*	Plant (mobile)	Party	Alarm	DIY	Other Animals	Machinery (Fixed)	Vehicle Noise	Total
Goff's Oak	4	4	2	2	-	-	2	1	5	-	2	22
Wormley & Turnford	2	3	4	1	4	3	-	-	-	2	-	19
Waltham Cross	8	2	1	4	-	1	1	-	-	-	-	17
Hoddesdon North	6	4	2	-	-	2	-	-	-	2	-	16
Cheshunt North	7	4	-	1	-	1	-	-	-	-	1	14
Hoddesdon Town and Rye Park	7	2	-	-	2	-	-	2	-	-	1	14
Rosedale and Bury Green	6	3	2	-	-	-	1	2	-	-	-	14
Broxbourne and Hoddesdon South	3	-	1	2	3	1	-	1	-	-	1	12
Flamstead End	5	4	2	-	-	-	1	-	-	-	-	12
Cheshunt South and Theobalds	-	2	2	1	-	-	1	-	1	1	-	8
Total	48	28	16	11	9	8	6	6	6	5	5	148

*Other includes: Intruder alarms, TV/radio, low frequency noises

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