



April 2019

Summertime has arrived!

With the Easter holidays on the horizon, why not come and have a swim with the family? The pool timetables can be found on our website: <https://www.broxbourne.gov.uk/leisure-swimming-exercise-classes-and-timetables/landing/pool-and-class-timetables-and-prices>.

School Swimming Gala at The John Warner Sports Centre

There will be a school swimming gala on Thursday 9 May between 9am-1pm. There will be no swimming lessons during this time. We apologise for any inconvenience and thank you for your understanding.



We do our best to avoid cancelling lessons, although sometimes this is not possible. We apologise for any disruption and disappointment this may cause. We have recruited more swimming teachers and have invested in sponsoring individuals in teacher training. Please be assured we will continue to look at measures to reduce disruption. Have we got your correct contact details to enable us to cancel lessons via text message if needed?

Polite notice:

You can help us by making sure you are within the poolside spectator area at all times. This is in case your child needs to go to the toilet or feels unwell.

Changing rooms: We ask that you do not leave items of clothing in the cubicles but place them in the lockers provided, the charge is 50p which is refundable when you collect your belongings.

Behaviour Policy

If a child causes disruption to a lesson, there are various policies in place in order to resolve the issue as safely as possible on the poolside. Swim teachers will follow the below steps to ensure that any concerns that may arise are resolved quickly, efficiently, and safely.

- Talk to the child – swim teachers speak to the child calmly about their behaviour, in an attempt to prevent any further issues
- Time out – swim teachers may ask the child to sit on the side of the pool before joining the rest of the class
- Parents' intervention – involving the child's parents in a final attempt to resolve any issues
- Removal – the child will be asked to leave the lesson.

The swim teacher's decision and judgement will be supported by Management, as long as the above steps have been implemented. If a child is removed on three consecutive occasions, their subsequent lessons may be cancelled. There are no refunds available if a child is removed from their lesson.

Disruptions to lessons can unfortunately cause delay to all children in the class and prohibit the learning and progression of other children. Swim teachers will follow all protocol to ensure that the lessons are enjoyable, safe and beneficial to all children.

Water safety aspects must be considered, and all parents are encouraged to discuss this with their children and explain the importance of swimming safely and behaving accordingly whilst in the water.





During your visit to The John Warner Sports Centre, why not come and visit the Place café? You can enjoy a wide variety of hot or cold snacks and drinks in comfortable surroundings after a swim.

Treat yourself and try a toasted hot cross bun for only £1 this Easter.



On-site shopping

In our receptions you can browse the many Zoggs swimming items we have to offer.

Whether you have a budding Batman or a willing Wonder Woman, there are plenty of fun costumes to choose from in a range of sizes. Our dive rings and sticks are perfect for keeping your little ones amused whilst having fun in the pool.



The Laura Trott Leisure Centre
Windmill Lane, Cheshunt EN8 9AJ
Telephone: 01992 623345

The John Warner Sports Centre
Stanstead Road, Hoddesdon EN11 0QG
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@JohnWarnerSC | johnwarnersportscentre | JohnWarnerSC

www.broxbourne.gov.uk/swimming



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