

PARKING SERVICE - ANNUAL REPORT FOR 2013/ 2014

Parking Provision

The Council currently operates 12 pay and display car parks across the Borough (these are detailed in Appendix 'A'). These car parks provide a total of 1,244 parking spaces. The Council's car parking charges take on board the need for 'value for money' and are regularly benchmarked against the charges made in neighbouring boroughs. These are subject to annual review. The current charges can be viewed at <https://www.broxbourne.gov.uk/resident-environment-parking/car-parks>

The Council also provides over 320 on-street parking bays, principally in the Borough's town centres and at local shopping parades.

Parking Enforcement

The Council aims to provide a level of parking enforcement commensurate with local needs which helps to keep Broxbourne moving, reduces dangerous and inconsiderate parking, supports local businesses and improve conditions in residential areas. It employs a small number of Civil Enforcement Officers (CEOs) who patrol on every day of the week to provide coverage of all parking restrictions throughout the Borough, although priority is given to the areas where the most parking problems exist. Although the Council monitors the performance of CEOs, it does not set any targets for the number of Penalty Charge Notices issued.

Income from enforcement only comes from drivers who have contravened parking regulations. Broxbourne retains the proceeds of PCNs for on and off street penalties to help fund the cost of providing the enforcement and parking service. On street parking is required, by law, to be self-financing and any surplus income must be used specifically for local transport related purposes. This may include, amongst other things, improved parking, traffic management, public transport, and facilities for cyclists. In order to ensure that it is self-financing the Council will periodically review on street car parking charges.

The Council's parking enforcement policy sets out in detail how the Council issues and enforces Penalty Charge Notices (PCNs), and specific examples of how the policy is applied. This can be viewed at <https://www.broxbourne.gov.uk/resident-environment-parking/parking-enforcement>.

Financial Summary of 2013/14

The income and expenditure of the Council in connection with its on-street charging and all of its enforcement activity, both on-street and off-street, is governed by Section 55 of the Road Traffic Regulation Act 1984 as amended. This requires that any surplus is used for specified purposes, namely the provision or maintenance of car parking facilities, public transport, road improvement projects or environmental improvements.

In the year 2013/14 the Council made a loss of 128,050 on its enforcement activities and on-street parking. Generally it is only those authorities with a significant amount of on-street parking income who generate a surplus under Section 55. In Broxbourne the vast majority of on-street parking is free. In accordance with the provisions of the legislation, this deficit was funded from the Council's General Fund.

2013/14 Parking Control Account under S55 RTA 1984 as amended	£
Employee related costs	298,732
Direct operating costs	55,259
Internal support charges	112,819
Total Expenditure	466,810
Parking income	14,821
PCN income	323,939
Total Income	338,760
Deficit	128,050

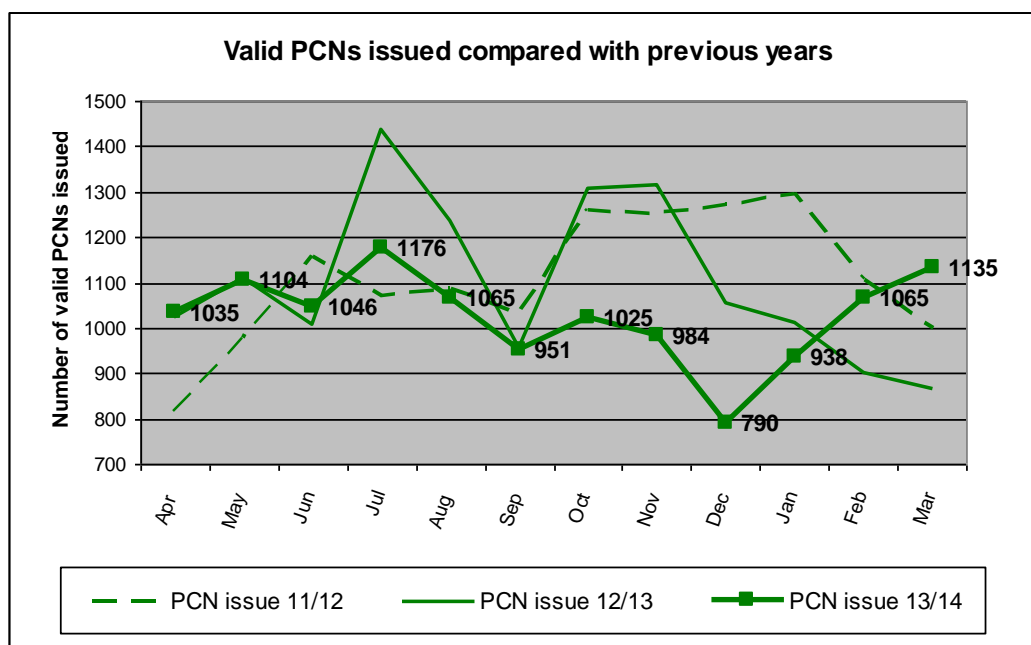
The Council's car parks generated a surplus of £251,209 as follows:	£
Employee related costs	15,722
Direct operating costs	239,846
Internal support charges	153,536
Total Expenditure	409,104
Parking income	660,313
Deficit	251,209

Penalty Charge Notices (PCNs)

There is a single nationwide standard list of the parking contraventions for which CEOs may issue PCNs. The Secretary of State for Transport decides on the appropriate charge for each contravention. A higher level charge applies to cases where parking is prohibited (such as on yellow lines) and a lower level charge applies in respect of contraventions where parking is permitted (e.g. failing to display a ticket or staying beyond the permitted time).

In 2013/14 a total of 12,552 PCNs were issued, of which 2,005 were cancelled following the challenge and appeal process. A further 244 were issued as 'test tickets' or in error.

PCNs Issued



The chart above shows the number of PCNs issued (excluding test and invalid tickets).

PCNs Cancelled

Year	2011/12		2012/13		2013/14	
	PCNs	%	PCNs	%	PCNs	%
Gross PCNs Issued	13,505		13,393		12,552	
Test and Error Tickets	126	0.9	185	1.4	244	1.9
Cancelled Tickets (Appeals and Representations)	2,444	18.1	2,347	17.5	2,005	16
Total (Test & Cancelled)	2,570	19.0	2,532	18.9	2,249	17.9

The table above shows the number of PCNs issued, the number of test/error tickets and the number cancelled as a result of appeals and representations. It also shows the percentages of each against the total of PCNs issued.

Representations

The table below shows the total representations received and their outcomes.

	2011/12	2012/13	2013/14
Representations Allowed	231	260	230
Representations Refused	323	338	235
Total Actioned	554	598	465

APPENDIX A

Current Public Car Park Provision in Borough

Location	Ordinary Spaces	Disabled Badge Holders Bays	Motorcycle	Leased/Reserved	Parent and Child	Total
Cheshunt:						
Newnham Parade	78	2	2	10		92
Community Hospital	37	5	1	1		44
Windmill Lane/Laura Trott Centre	217	13	3		3	236
Wycliffe Close	40	2	2	2		46
Waltham Cross:						
Eleanor Cross Road	89	5	3	2		99
High Street	145	10	2	14		171
Playing Fields	91	3	1	1		96
Hoddesdon:						
Burford Street	46	3	1			50
Taverners Way North	40	3	2			45
Taverners Way South	28	2	2	8		40
Goffs Oak						
Valley View	26	3	1	18		48
Broxbourne:						
Lido (Riverside)	271	4	2			277
Total Spaces	1,108	55	22	56	3	1244